### Treating UNKNOWN Stains

1. Test all spotting products on a hidden area (such as a hem or seam) before applying to the stain.
2. Apply products sparingly! Use enough to dissolve the stain but do not over-apply.
3. Tapping with the brush or using a spatula gives superior stain removal. Always tap with adequate liquid and only on the solid part of the spotting table.
4. Repeat the process (product + tapping) if there is a trace of color/stain left.
5. Heat from the steam gun ACCELERATES the action of chemicals. Use caution!
6. Give spotting products the necessary time to work, always rinse and dry before going to the next step in the removal process.
7. Do NOT use TINT on acetate materials (e.g. lining).

### Treating KNOWN Stains

Use stain removal chart. Use products from left to right. Only apply 2nd or 3rd product if stain persists.

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#### Spotting Chart

**Types of Stains**

<table>
<thead>
<tr>
<th>Type</th>
<th>Treatment</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Solvent soluble stains</td>
<td>Sultraspot Mineral</td>
</tr>
<tr>
<td>2. Protein stains</td>
<td>Sultraspot Protein</td>
</tr>
<tr>
<td>3. Tannin stains</td>
<td>Sultraspot Color</td>
</tr>
<tr>
<td>4. Ink stains</td>
<td>Sultraspot Tint</td>
</tr>
<tr>
<td>5. Metallic stains</td>
<td>Sultraspot Metal</td>
</tr>
<tr>
<td>6. Water-based stains</td>
<td>Sultraspot Soft</td>
</tr>
</tbody>
</table>

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**Treating Unknown Stains**

1. **Apply Sultraspot Mineral**
   - Dissolves greases
   - Will not set stain
   - Rapid action

2. Rinse & dry
   - Stain not removed?
   - Apply Sultraspot Protein
     - Lubricates stain
     - Emulsifies fats
     - Rinses easily with water

3. Rinse & dry
   - Stain not removed?
   - Apply Sultraspot Color
     - Acid based
     - Good on yellow/brown stains
     - Rinses easily with water

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**Spotted Chart**

**COLOURED / TANNIN (yellow/brown) Stains**

- **Vegetables**
  - Tomato
    - Mineral: TINT
    - Color: TINT
  - Légumes
    - Mineral: TINT
    - Color: TINT
  - Fruits & fruit juice
    - Mineral: TINT
    - Color: TINT
  - Jam
    - Mineral: TINT
    - Color: TINT

**WINE (RED OR WHITE)**

- Regular wine
  - Mineral: TINT
  - Color: TINT

**COFFEE**

- Regular coffee
  - Mineral: TINT
  - Color: TINT

**TEA**

- Regular tea
  - Mineral: TINT
  - Color: TINT

**BEER**

- Mineral: TINT
  - Color: TINT

**MILK**

- Mineral: TINT
  - Color: TINT

**METAL**

- Rust
  - Mineral: TINT
  - Color: TINT

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**PROTEIN STAINS**

- **Eggs**
  - Mineral: TINT
  - Color: TINT
- **Blood**
  - Mineral: TINT
  - Color: TINT
- **Milk**
  - Mineral: TINT
  - Color: TINT
- **Ice Cream**
  - Mineral: TINT
  - Color: TINT
- **Meat Sauce**
  - Mineral: TINT
  - Color: TINT
- **Bodily Fluids**
  - Vomit
    - Mineral: TINT
    - Color: TINT
  - Urine
    - Mineral: TINT
    - Color: TINT
  - Perspiration
    - Mineral: TINT
    - Color: TINT
  - Other bodily fluids
    - Mineral: TINT
    - Color: TINT

**INK STAINS**

- **Pen**
  - Mineral: TINT
  - Color: TINT
- **Felt tip pen**
  - Mineral: TINT
  - Color: TINT
- **Marking Ink**
  - Mineral: TINT
  - Color: TINT

**COLOURS**

- **Lipstick**
  - Mineral: TINT
  - Color: TINT
- **Foundation**
  - Mineral: TINT
  - Color: TINT
- **Body cream**
  - Mineral: TINT
  - Color: TINT
- **Mascara**
  - Mineral: TINT
  - Color: TINT
- **Perfume**
  - Mineral: TINT
  - Color: TINT

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**WATER-BASED Stains**

- **Soft**

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The information given is provided in good faith but must be adapted to individual garments / fabrics / dyes and special finishes. We give no guarantee either specific or implied. The customer must test and make the ultimate decision as to when to apply and how far to proceed.